

# AI-powered Digital Assistants in Retail - Closer to your customers anytime and anywhere through omni channels



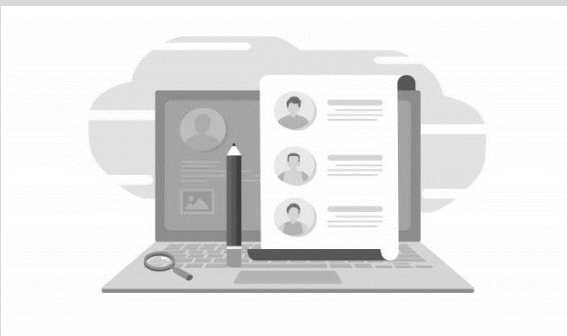
Customers contact businesses to learn about a product or service, get support or to make a purchase. Businesses must make this process of communication seamless and efficient by using omnichannel digital assistants.

**Connect with the customers in the way they prefer and through the channel they are comfortable with.**

## What is AI-Powered Digital Assistants?

24/7 one-to-one assistance and guidance through website, mobile app, WhatsApp, Facebook or any other social channels. They provide sustainable service to customers by engaging in natural conversations. They can also predict customer behaviors. They can also be integrated with internal systems to reduce the response time to customers

Leverage 10xDS' AI powered Digital assistant solutions to improve customer engagement and more



Customer Service



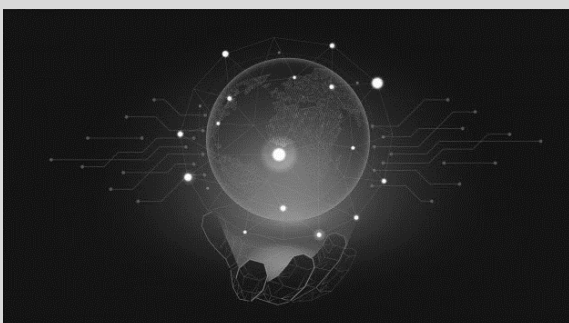
Orders and status



Frequently asked Questions



Product information



End to end sales automation



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