## Transforming the Firstline Worker experience

## **Collaboration made easy!**

Frontline works are essential to your organisation, because they are the first to interact with the customers, first to view the products and services offered and they represent your brand. But many are held back by the legacy systems and the business processes that are put in place and they are often the last to experience the benefits of modern technology.



Do you find your resources take considerable amount of time and effort to complete tasks?

1



Do you find process flows with several human touchpoints leads to miscommunication and data entry errors?

2



Do you find it difficult to gain visibility and insights into several processes because of the paper-based workflows?

3

## If yes, then you need MS Teams!

By giving Frontline workers modern tools to stay connected and collaborate with co-workers in real-time, creates a connected organization, that can handle guest needs on the spot.



MS Teams: Easily communicate and collaborate and share best practices across the organization



Power Apps and Shifts (app within Teams): Digitize the paper and rule-based activities, from administrative tasks to role-specific tasks.



MS Stream (app within Teams): Deliver organization specific content to increase engagement, and retention of training program.





Improve
productivity and
collaboration by
connecting
employees.



Cut costs and digitize the paper-based processes



Accelerate onboarding and build skills



Empower your employees with devices and apps tailored for their needs



Protect company data with best-inclass security and compliance features.

Would you like to know more about MS Teams?

